
6. Rate the accuracy and timeliness of the vendor's billing and/or invoices:

10 9 8 7 6 5 4 3 2 1 0

7. Rate the vendor's ability to resolve a problem related to the services provided quickly and effectively:

10 9 8 7 6 5 4 3 2 1 0

8. Rate the vendor's flexibility in meeting changing business requirements:

10 9 8 7 6 5 4 3 2 1 0

9. Rate the likelihood of your company/organization recommending this vendor to others in the future:

10 9 8 7 6 5 4 3 2 1 0

Section II. GENERAL INFORMATION

1. Please include a brief description of the products and services provided by this vendor for your business/organization and any other comments you would like to provide:

Kastech team were engaged in assisting CSU with new configurations and enhancements of the SIS system. The team is also involved supporting the existing SIS by fixing any errors in currently used functionality. The project team is also involved in building the integrations with LMS, HR and Finance systems.

2. During what time period did the vendor provide these services for your business?

Month: Mar Year: 2016 to Till date

3. Annual Value of Contract: \$6.3M